



Long Chaulden Consultation Report

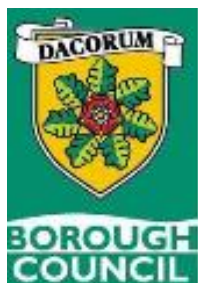
Hemel Hempstead

Dacorum Borough Council

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Created by
James Grimsdale
james.grimsdale@projectcentre.co.uk



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Prepared by	James Grimsdale		
Date	25/03/2021		
Reviewed by	Richard Plant		
Date	29/03/2021		
Authorised by	Ollie Miller		
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1. EXECUTIVE SUMMARY

- 1.1.1 Dacorum Borough Council in discussion with Hertfordshire County Council wish to implement double yellow line waiting restrictions at the junction of Chaulden Terrace and Long Chaulden in Hemel Hempstead. The reason for introducing these restrictions is to deter vehicles from parking close to the junction which will improve safety for both road users and pedestrians. Localised consultation was conducted with residents to determine if there was support for the proposals.
- 1.1.2 The statutory consultation period ran from **3rd March 2021 to 24th March 2021**.
- 1.1.3 12 responses were received in relation to the consultation.
- 1.1.4 Following review of the consultation responses those that responded indicated overall support towards the proposals with all responses in support of the proposals on Long Chaulden and Chaulden Terrace.
- 1.1.5 It is therefore recommended to implement the restrictions as proposed.



CONTENTS PAGE

	PAGE NO.
1. EXECUTIVE SUMMARY	2
2. INTRODUCTION	4
2.2 The proposals	4
2.3 The Consultation	4
2.4 Consultation Responses	5
3. CONCLUSIONS & RECOMMENDATIONS	6
3.1 Conclusions	6
3.2 Recommendations	6
APPENDIX A – CONSULTATION MATERIAL	7
APPENDIX B - CONSULTATION COMMENTS	8

2. INTRODUCTION

2.1.1 Dacorum Borough Council (DBC) have carried out this statutory consultation to understand if there is support for the proposed implementation of no waiting at any time restrictions at the junction between Long Chaulden and Chaulden Terrace. The consultation period ran from **3rd March 2021** for a period of three weeks until **24th March 2021**.

2.1.2 Dacorum Borough Council have been made aware of safety concerns regarding the junction of Long Chaulden and Chaulden Terrace. The proposals aim to improve sight lines at the junction.

2.2 The proposals

2.2.1 No waiting at any time restrictions applied to the areas indicated in the attached plan. These restrictions will mean that vehicles may no longer park on the junction of Long Chaulden and Chaulden Terrace at any time.

2.3 The Consultation

2.3.1 A letter and plan of the proposals were hand delivered to all addresses located in the near vicinity of the proposals. Public notices were erected along the roads where changes are proposed, a public notice was published in the Hemel Hempstead Gazette and details of the proposals were available to view on the Dacorum Borough Council website.

2.3.2 Residents were asked to submit their comments in relation to the scheme proposals via the dacorum-consultation@projectcentre.co.uk email address.

2.3.3 The consultation sought to determine if there is support for the proposals. The following section provides a breakdown of the responses received. Detailed consultation comments can be found in **Appendix B** of this report.

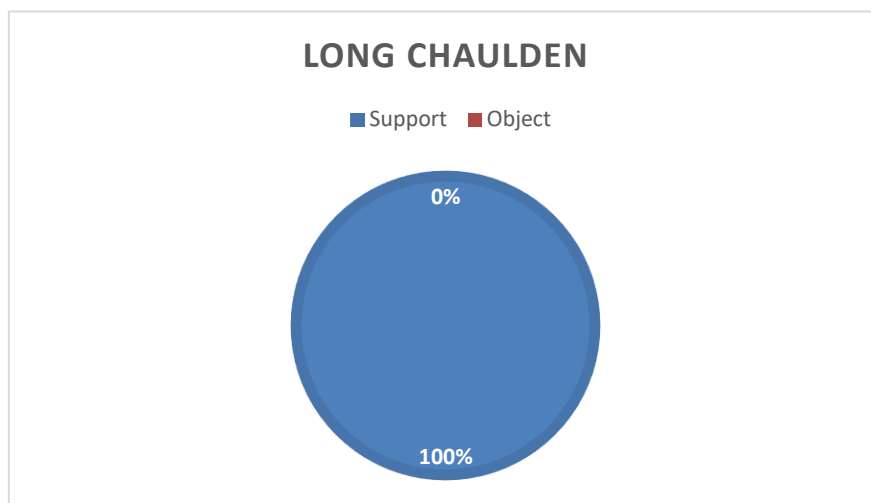
2.4 Consultation Responses

- 2.4.1 12 responses were received from Long Chaulden and Chaulden Terrace. All responses were in support of the proposals.
- 2.4.2 Table 1 below indicates the number of individual responses received in support and objection to the proposals.

Table 1

Road Name	Support	Object
Long Chaulden	12	0

Chart 1



- 2.4.3 The majority of representations received suggested that the proposals would improve safety at the junction of Long Chaulden and Chaulden Terrace by improving the visibility when pulling out or into Long Chaulden.
- 2.4.4 One representation commented that the 'proposal needs to go further, and to have yellow lines and a no parking zone from the corner of Chaulden Terrace up to the bus stop going up the hill' saying that it would improve 'line of sight to oncoming traffic, and also at the same time make it safer for children walking up to the two schools in the evening'.
- 2.4.5 Other representations in support of the proposals suggested reducing the length of the double yellow line restrictions going north up Chaulden Terrace on both sides as well as the double yellow line going eastwards along Long Chaulden to free up parking space and suggested that 'it's not essential that the restrictions are put on the other side of the road, because this doesn't cause an obstruction of view when turning left out of Chaulden terrace'.
- 2.4.6 One representation also suggested extending the no waiting at any time restriction further westwards along Chaulden Terrace as far as the bus stop as 'The visibility provided by the current proposals would be a small improvement'.



3. CONCLUSIONS & RECOMMENDATIONS

3.1 Conclusions

- 3.1.1 100% of the representations received in relation to the proposals were in support of the introduction of no waiting at any time restrictions at the junction of Long Chaulden and Chaulden Terrace.

3.2 Recommendations

- 3.2.1 It is recommended to move ahead with implementing the restrictions as advertised.



Appendix A – Consultation Material

DBC Long Chaulden Consultation Responses

***All comments are reproduced word for word as written by the respondent**

Consultation Responses

COMMENT	<ul style="list-style-type: none"> • Support • Neutral • Object
<p>I was just writing in response to your proposed double yellow lines in Long Chaulden and Chaulden Terrace.</p> <p>I believe that yellow lines on Long Chaulden are very important going up the hill, as the cars often completely obscure the road, making turning right out of Chaulden Terrace very difficult and dangerous. I have two small children and will always avoid driving this way with them in the vehicle.</p> <p>The other yellow lines, actually on Chaulden Terrace and to the left of the Terrace on Long Chaulden are not really required in my mind to the length you have proposed. I feel they would really only be required on the bend itself and maybe up to half a car length in each direction to stop people parking over the actual turning of the road, and to allow pedestrians to cross more safely.</p> <p>Thank you for proposing to make the turning out of our road towards the shop much safer.</p>	
<p>I DO SUPPORT this plan, as trying to pull out of Chaulden Terrace when there are vehicles parked on the corner, and also on the pavement towards Chaulden Shops is hazardous.</p> <p>I think this proposal needs to go further, and to have yellow lines and a no parking zone from the corner of Chaulden Terrace up to the bus stop going up the hill.</p>	

<p>This will support having a clear line of sight to oncoming traffic, and also at the same time make it safer for children walking up to the two schools in the evening.</p> <p>If the proposals go forward as planned, the Enforcements Officers will need to be available outside of the hours on 9-5 as it is first thing in the morning, and last thing at night where the issue is worst.</p> <p>Once I again I DO SUPPORT this plan, and look forward to it being implemented as soon as possible.</p>	
<p>Glad to see this moving forward. I do support the proposal.</p>	
<p>I totally support the proposals, as it's so dangerous for cars pulling out onto Long Chaulden and not being a able to see. Also people crossing and wheelchair users. It can't come soon enough.</p>	
<p>I write to you today in favour of the proposed changes to the Chaulden Terrace / Long Chaulden double yellow lines at the end of the road.</p> <p>We have had many occasion of cars struggling to drive out of the road and from a personal point of view, I myself have had an accident pulling out of the road due to extremely poor visibility as cars parking on the corner block your view of the road. I would like to make a suggestion that the double yellows along Long Chaulden be extended up to the bus stop if at all possible as views can be impaired all the way up to this part of the road due to people parking on the pavement.</p>	

<p>I do support this action as the way people park on this junction at present is very dangerous especially when pulling of our drive we can not see on coming traffic due to the parked cars on the corner.</p> <p>Myself and my wife have had a few close calls due this and with young children in the car it is very nerve racking trying to pull out.</p>	
<p>Please note that that I DO support the proposals, which will prevent vehicles parking on the junction. Parked Vehicles presently prevent good vision when turning out of Chaulden Terrace onto Long Chaulden,causing accidents.</p>	
<p>I do support this</p>	
<p>I write in connection with the Statutory Consultation document posted through my letterbox. The problem we have is seeing traffic coming down Long Chaulden towards the junction with Northridge way. If this proposal stops parking on the pavement marked 15.6m then I am in favour.</p> <p>I can see no reason to extend this any distance into Chaulden Terrace itself (on either side) nor down Long Chaulden if you were turning left. None of these cause a problem, as far as I am concerned. By reducing the proposed area of restricted parking you are not taking away usable parking spaces</p>	
<p>I have been complaining about the parking of cars on the pavement in Long Chaulden for some time. I have reported it to the Police, who stated that they are monitoring the situation.</p> <p>I am very concerned that if nothing is done to solve the problem, there is a real chance of a fatal car collision. I myself have had three occasions where I have nearly had an accident whilst turning right out of Chaulden</p>	

Terrace towards Chaulden shops. The problem is that because of the cars parked on the pavement, you have to pull out so far to see what's coming down the road, that the cars are on top of you before you know what's happening. Because of the speed of the cars coming down Long Chaulden, they don't expect cars to be edging out of the junction.

I have complained to the Gentleman at number X Long Chaulden, where the cars are parked, but he says he is doing nothing wrong. I informed him that his cars were causing an obstruction, and that if an accident occurs because his cars are obstructing the view from the junction, he could be prosecuted.

To be fair to him, he has asked the council for permission to drop the kerb so that he can park his cars on his front garden, but they have refused permission. This doesn't make any sense to me, because it's the council who indirectly are causing the problem

I think it's imperative that double yellow lines are put on the highway to prevent these cars being parked on the pavement. I agree with the proposal that the parking restrictions are necessary for 15.5 metres in each direction. It's not that essential that the restrictions are put on the other side of the road, because this doesn't cause an obstruction of view when turning left out of Chaulden terrace.

Because of the lack of parking in the road, I think a lot of the residents may be against this proposal, because it will cut down their parking options.

Because I live at number X Chaulden Terrace, I have my own drive, therefore my vehicle is not parked on the road. Because one resident that lives further down the road, insists on parking on the pavement opposite my drive, I have a lot of problems turning left out of my drive towards Long Chaulden, when other vehicles are parked on my side of the road.

So with a completely selfish motive, I would like to see the parking restrictions opposite my drive to be extended so that residents can't park on the pavement, opposite to my drive.

If the residents vote down this scheme, then I feel it is still important to put the parking restriction on at least one side of the road, so that we can turn safely right into Long Chaulden. If this is not carried out, I feel it is only a matter of time before a fatal accident occurs.

Thank you for your letter regarding the proposal to introduce no waiting at any time restrictions at the junction of Long Chaulden and Chaulden Terrace. I wholeheartedly support the need to introduce restrictions along these lines having myself had a number of near misses trying to exit Chaulden Terrace onto Long Chaulden. However, in its current form I don't believe the proposal will adequately meet its aims of improving safety and sight lines at this junction.

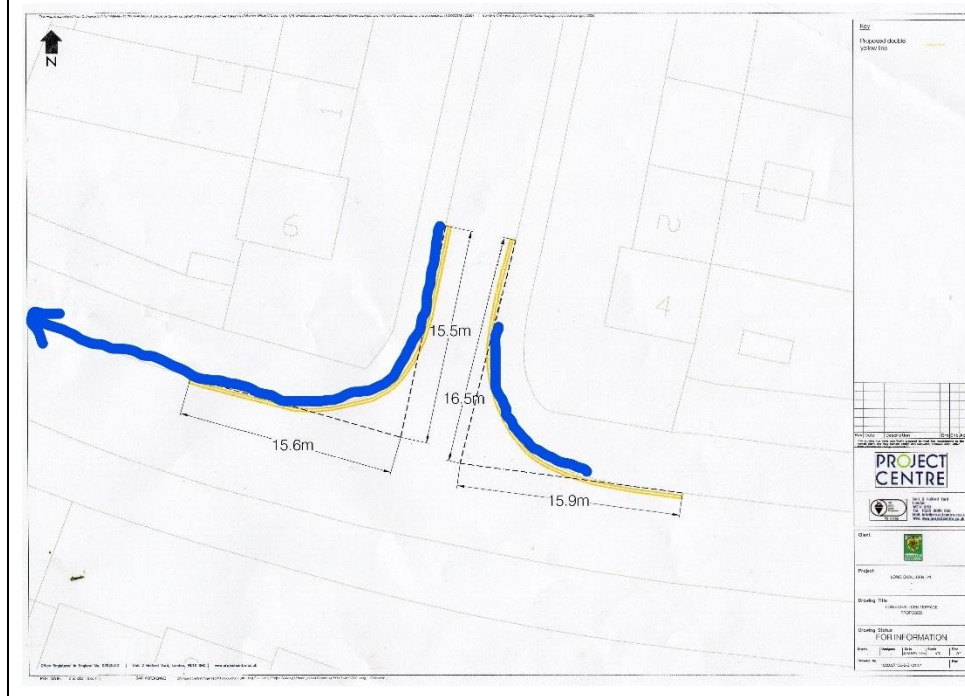
The primary problem at this junction is that, when approaching Long Chaulden from Chaulden Terrace, Long Chaulden curves backwards to the right, so it isn't possible to see if cars are travelling down Long Chaulden without pulling a long way past the give way lines into Long Chaulden to see around the parked cars. The visibility provided by the current proposal would be a small improvement, but would not be enough to ensure you have time to pull out and join Long Chaulden in either direction without crossing the path of an oncoming vehicle.

Because of the bend in Long Chaulden at this point I believe the parking restrictions along Long Chaulden adjacent to No. 6 need to extend as far as the bus stop, which is approximately at the end of the garden of No. 6.

On Chaulden Terrace parking is at a premium and I think the restrictions could be reduced without impacting safety to achieve a better balance between safety and the needs of those needing somewhere to park. On the eastern side of Chaulden Terrace I believe the restrictions could stop close to the Chaulden Terrace street sign, so as to leave enough space for two cars to park to the south of the driveway at No. 2 Chaulden Terrace.

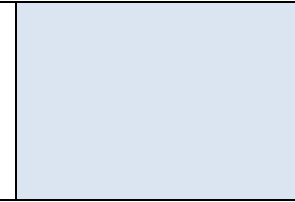
In case I have not explained myself clearly I have attached a copy of your plan on which I have indicated in blue where I believe the restrictions should be placed. I am more than happy to discuss or add detail to what I have said if you wish.

For clarity, if it is a choice between having restrictions as indicated on your plan, or no restrictions at all, then I would support the implementation of the restrictions. However, I hope the council consider adjusting the plans along the lines I have indicated as I believe doing so would massively increase the effectiveness of the work with minimal overall effect on the amount of available parking.





As the residents of XX Chaulden Terrace we are fully in support of the upcoming parking restrictions. The junction is extremely dangerous to pull out of due to the parked cars and local children walking to school cannot cross at the end of Chaulden terrace. We also believe restrictions should be implemented at the roundabout where jocketts road meets north ridge way. Due to the curvature of the road cars approaching from jocketts road cannot see whether there are vehicles coming up northridge way due to the parked cars.





Appendix B - Consultation Comments



PARKING CONTROLS CONSULTATION

IMPORTANT DOCUMENTS ENCLOSED



Telephone: 01273 056149

March 2021

Dear Householder/Proprietor,

Statutory consultation: Long Chaulden/Chaulden Terrace Parking Restrictions

Dacorum Borough Council intends to implement waiting restrictions on Long Chaulden for the purpose of improving safety and sight lines at the junction of Long Chaulden and Chaulden Terrace. This consultation will run from **3rd March 2021** for a period of three weeks until **24th March 2021**.

Dacorum Borough Council propose the following to achieve these objectives:

- No waiting at any time restrictions applied to the areas indicated in the attached plan. These restrictions will mean that vehicles may no longer park on the junction of **Long Chaulden and Chaulden Terrace at any time**.

The action that you can take now

Comments should be submitted in writing or via email to the address listed above, verbal representations (telephone/in person) cannot be accepted as all comments relevant to this consultation will be reported to the Council. In your response, please indicate if you **do** support or **do not** support the proposals.

All consultation responses will be analysed and reported to allow DBC to determine if the proposed changes are supported by residents and stakeholders. All consultation responses will be analysed by Project Centre on behalf of Dacorum Borough Council. The dedicated email address for your consultation replies is: dacorum-consultation@projectcentre.co.uk.

When the responses from the consultation have been collated and a report produced, your councillors will decide whether to implement the changes or abandon it. If it is decided to proceed you will be informed in due course.

During this period anybody may submit representations relating to the proposals. Comments must be made in writing, and should be sent to the address at the top of this letter or via email to dacorum-consultation@projectcentre.co.uk to be received by e-mail by 23:59 on **24th March 2021** or by last postal delivery to the above address on **26th March 2021**.

Electronic copies of the documents are available for inspection online at: <https://www.dacorum.gov.uk/home/community-living/parking-and-travel/waiting-restrictions> under the title "New DBC Traffic Regulation Orders" or on request by contacting parking@dacorum.co.uk until the end of six weeks from the date on which the Order is made if introduced.

P.T.O.



All comments received will be reported to the Council who will make a decision on how to proceed after considering the feedback from this consultation.

Yours sincerely,

Dacorum Borough Council working in association with Project Centre Ltd



What are the proposals?

The introduction of no waiting at any time restrictions to improve safety and sight lines at the junction of Long Chaulden and Chaulden Terrace.

Please see attached plans for further details.

How will the proposals be enforced if introduced?

The Council's Civil Enforcement Officers will patrol the area at varying times during operational hours to ensure compliance. Any vehicle parked and not complying with restrictions will be issued with a Penalty Charge Notice.

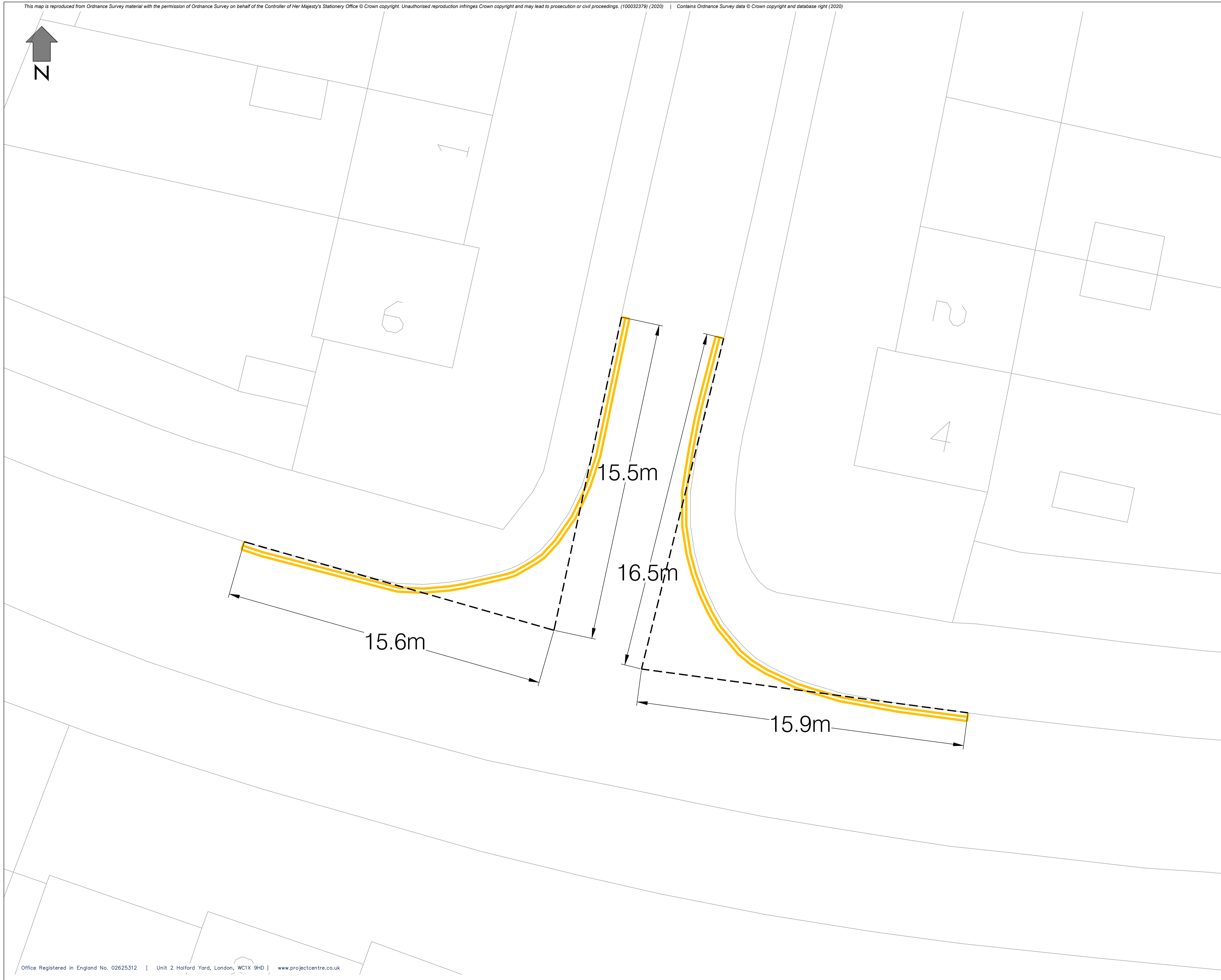
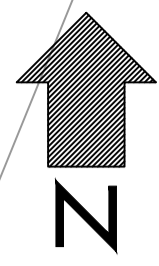
How will your data be used?

Data from this consultation will be collected and held by Project Centre and Dacorum Borough Council. The data will be used to produce a consultation report and to provide feedback to Councillors. Individual residents will not be identified in the consultation report without permission.

The consultation report will be a public document.

The Council's privacy policy can be found at the following link:

<http://www.dacorum.gov.uk/home/tools/privacy-statement>



Key

Proposed double yellow line

Rev	Date	Description	Drn	Chk	App

This drawing has been specifically prepared to meet the requirements of the named client and may contain design and innovative features which differ from conventional design standards.



Unit 2 Holford Yard
London
WC1X 9HD
Tel. 0330 0080 855
Mail. info@projectcentre.co.uk
Web. www.projectcentre.co.uk
FS 77166



Client
LONG CHAULDEN DYLL

Project
LONG CHAULDEN TERRACE PROPOSED

Drawing Status
FOR INFORMATION

Drawn	Designed	Date	Scale	Size
		JANUARY 2021	NTS	A1

Drawing No.	Rev
1000007136-2-SK01-01	

DACORUM BOROUGH COUNCIL

THE BOROUGH OF DACORUM (CHAULDEN TERRACE, LONG CHAULDEN, REDBOURN ROAD AND WOOD LANE END) (RESTRICTION OF WAITING) ORDER 2021

NOTICE IS HEREBY GIVEN THAT DACORUM BOROUGH COUNCIL pursuant to arrangements made with Hertfordshire County Council under Section 19 of the Local Government Act 2000 and the Local Government (Arrangements for Discharge of Functions) (England) Regulations 2012, and in exercise of the powers conferred on that County Council under sections 1, 2(1), 2(2) and 4 of the Road Traffic Regulation Act 1984, propose to make the above Order.

The general effect of the Order would be to:

- (a) provide "at any time" waiting restrictions in (a) **Chaulden Terrace, Hemel Hempstead**, both sides, for 15.5 metres north of the northern kerb-line of Long Chaulden (measured on the west side of Chaulden Terrace); and (b) **Long Chaulden, Hemel Hempstead**, the north side, for 15.6 metres west of the western kerb-line of Chaulden Terrace and 15.9 metres east of the eastern kerb-line of Chaulden Terrace;
- (b) provide waiting restrictions that would operate between 8am and 6pm on Mondays to Saturdays inclusive and between 10am and 5pm on Sundays in **Redbourn Road, Hemel Hempstead**, both sides, between its junction with the roundabout situated at the junction of Redbourn Road and Swallowdale Lane and its junction with the roundabout situated at the junction of Redbourn Road and A4147 Link Road; and
- (c) provide waiting restrictions that would operate between 8.30am and 6.30pm on Mondays to Saturdays inclusive in **Wood Lane End, Hemel Hempstead**, both sides, from the common boundary of Nos. 102 and 104 Wood Lane End to its junction with Buncefield Lane.

Electronic copies of the proposed Order, a statement of reasons for proposing to make the Order and drawings showing details of the proposals are available for inspection online at <https://www.dacorum.gov.uk/home/community-living/parking-and-travel/waiting-restrictions> under the title "New DBC Traffic Regulation Orders" or on request by contacting parking@dacorum.co.uk until the end of six weeks from the date on which the Order is made or, as the case may be, the Council decides not to make all or part of the Order.

If you have any queries about the proposals please contact the Parking Services Team Leader, at the address stated below.

The Council is legally obliged to consider any formal objections and representations to the proposals, which should be sent in writing to: Parking Services Team Leader at the address stated below for consideration and must be received in The Forum by 4 pm on 25 March 2021 or e-mailed to dacorum-consultation@projectcentre.co.uk by 11.59 pm on that date.

Steven Barnes, Parking Services Team Leader, Dacorum Borough Council, The Forum, Marlowes, Hemel Hempstead, HP1 1DN

3 March 2021

QUALITY

It is the policy of Project Centre to supply Services that meet or exceed our clients' expectations of Quality and Service. To this end, the Company's Quality Management System (QMS) has been structured to encompass all aspects of the Company's activities including such areas as Sales, Design and Client Service.

By adopting our QMS on all aspects of the Company, Project Centre aims to achieve the following objectives:

- Ensure a clear understanding of customer requirements;
- Ensure projects are completed to programme and within budget;
- Improve productivity by having consistent procedures;
- Increase flexibility of staff and systems through the adoption of a common approach to staff appraisal and training;
- Continually improve the standard of service we provide internally and externally;
- Achieve continuous and appropriate improvement in all aspects of the company;

Our Quality Management Manual is supported by detailed operational documentation. These relate to codes of practice, technical specifications, work instructions, Key Performance Indicators, and other relevant documentation to form a working set of documents governing the required work practices throughout the Company.

All employees are trained to understand and discharge their individual responsibilities to ensure the effective operation of the Quality Management System.



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Office

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London
WC1X 9HD
tel: 0330 1358 950

Old Street Office
29-33 Old Street
London
EC1V 9HL

Edinburgh Office
12 Lower Gilmore
Place
Edinburgh, EH3 9NY

Brighton Office
38 Foundry Street
Brighton
BN1 4AT
tel: 01273 056 122

Manchester Office
Bartle House
Oxford Court
Manchester, M2 3WQ
tel: 0161 914 9300

Slough Office
Fourth Floor
The Urban Building
3-9 Albert Street
Slough, SL1 2BE
tel: 0330 1358 950

info@projectcentre.co.uk • www.projectcentre.co.uk