



# Your Council Tax 2023/24

With the challenges that the cost of living crisis has brought over the past year, I'm proud that we have continued to provide a high standard of service to our residents.

To allow us to maintain our services at this level, the amount of Council Tax we charge will be increasing this year.

We collect your Council Tax on behalf of Dacorum Borough Council, Hertfordshire County Council, the Police and Crime Commissioner for Hertfordshire and the parish and town councils. Council Tax rises are set individually by each of these organisations.

We have raised our element of the Council Tax by 2.9 per cent, which equates to £6.27 per year for a band D property.

This leaflet shows the services that your Council Tax provides, and how we spend the 11 per cent allocated to Dacorum Borough Council.



*Andrew Williams*  
Councillor Andrew Williams, Leader of the Council

## Understanding who collects your money, how your money is shared and how it is spent

This information shows how your Council Tax is shared among the three separate organisations, which organisation is responsible for which services and who to contact if you need help with that service.

### Who collects your money?

We collect your Council Tax on behalf of Dacorum Borough Council, Hertfordshire County Council, the Police and Crime Commissioner for Hertfordshire and the parish and town councils in Dacorum.

### How is your money divided?

Every £1 of your Council Tax is shared in the following way:

- 78p** Hertfordshire County Council
- 11p** Dacorum Borough Council
- 11p** The Police and Crime Commissioner for Hertfordshire

### Staying in touch

MyDacorum is a secure and easy way of accessing our services. By signing up you can take advantage of benefits including bin collection reminders, quicker payments and view your Council Tax statements online. To sign up visit : [www.dacorum.gov.uk/mydacorum](http://www.dacorum.gov.uk/mydacorum)

Keep up to date with Council news by signing up to our residents' email here:

[www.dacorum.gov.uk/dacorum-life](http://www.dacorum.gov.uk/dacorum-life)

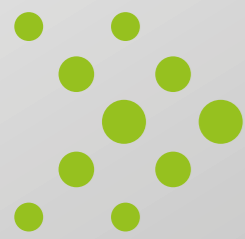
For information about all Dacorum Borough Council's services, visit our website: [www.dacorum.gov.uk](http://www.dacorum.gov.uk)

Social media: [www.facebook.com/dacorum](http://www.facebook.com/dacorum) @DacorumBC @DacorumBC



## Sign up to our garden waste subscription service

[www.dacorum.gov.uk/garden-waste](http://www.dacorum.gov.uk/garden-waste)



# How is your money spent?

Example based on a band D property

**£222.63** (based on band D property)



Dacorum Borough Council provides a range of services for its 150,000 residents. 11 per cent of your Council Tax bill goes to fund these important services, including:

- Bins and Recycling, including collection of 12 million waste and recycling bins per year
- Keeping streets and parks clean and tidy, including 62 play areas, 5 Green Flag parks and 2 Queen Elizabeth II Fields in Trust
- Maintaining playgrounds and play areas across the borough
- Environmental Health Services, including pest control, food inspection, advice and anti-social behaviour
- Licensing
- Community Grants, including funding and support for community groups
- Planning Services, including the Local Plan, planning permission and enforcement
- Housing Advice and Benefits, providing advice to those in housing need and processing housing benefit, Council Tax support and discretionary housing payments.

### Value for money

The average household (band D) pays £18.55 per month (equivalent to 60p per day) to fund the full range of services listed. In addition, your Council Tax is helping to fund our Place Strategy and economic growth work and support for local businesses. Place Strategies are multi-agency programmes which will guide the transformation of our key towns.

**Who to contact:**  
If you have any issues or require help with any of these services, please contact Dacorum Borough Council directly.  
Dacorum Borough Council  
[www.dacorum.gov.uk](http://www.dacorum.gov.uk)  
General enquiries: 01442 228000  
Facebook: [www.facebook.com/dacorum](http://www.facebook.com/dacorum)  
Twitter: @DacorumBC  
Instagram: @DacorumBC



### Council Tax bands

The amount of Council Tax each household pays per year is based on the value of the property. This excludes town and parish council charges (if you live in areas served by town and parish councils, you will also pay an extra charge for their services).

<b>Band A</b>	<b>Band B</b>	<b>Band C</b>
£1,377.51	£1,607.09	£1,836.68
<b>Band D</b>	<b>Band E</b>	<b>Band F</b>
£2,066.26	£2,525.43	£2,984.61
<b>Band G</b>	<b>Band H</b>	
£3,443.77	£4,132.52	

Your Council Tax bill states which band applies to your property. You can also check your Council Tax band by visiting: [www.gov.uk/council-tax-bands](http://www.gov.uk/council-tax-bands)

**£1,605.63** (based on band D property)



Hertfordshire County Council provides a substantial number of services. 78 per cent of your Council Tax bill goes to fund these important services, including:

- Adult Social Services
- Children's Social Care, including adoption and fostering
- Schools and Education
- Libraries and Archives
- Highways, Roads and Pavements, including reporting faulty street lights, potholes or roadworks
- Recycling, Waste and Environment
- Births, Deaths, Marriages and Citizenship
- Health in Hertfordshire
- Fire and Rescue, including fire stations and rescue services
- Business and Trading Standards.

**Who to contact:**  
If you have any issues or require help with any of these services, please contact Hertfordshire County Council directly.  
Hertfordshire County Council  
[www.hertfordshire.gov.uk](http://www.hertfordshire.gov.uk)  
General enquiries: 0300 123 4040  
[www.facebook.com/hertscountycouncil](http://www.facebook.com/hertscountycouncil)  
Twitter: @hertscc

**£238.00** (based on band D property)



11 per cent of your Council Tax bill goes to fund policing and crime prevention, including:

- Setting a five-year Police and Crime Plan and determining local policing priorities
- Driving down crime and providing an efficient and effective service for the public.

**Who to contact:**  
To find out more about the role of The Police and Crime Commissioner for Hertfordshire [www.hertscommissioner.org](http://www.hertscommissioner.org)  
To contact the Police call:  
Non emergencies: 101  
Emergencies: 999

# Cost of living support

To ensure our residents have access to all the information they need, we are sharing useful local, county and national contact details on a wide range of help and support available, that could benefit you, a relative, friend or neighbour.

## Local

### Dacorum Borough Council

You can find more information on where to get cost of living support on our website, including our interactive map.  
01442 228000

[www.dacorum.gov.uk/cost-of-living](http://www.dacorum.gov.uk/cost-of-living)

### Age UK Dacorum

Working across Dacorum to improve the quality of life for older people.  
01442 259049

[office@dacorumfoodbank.org.uk](mailto:office@dacorumfoodbank.org.uk)  
[www.ageuk.org.uk/dacorum](http://www.ageuk.org.uk/dacorum)

### Citizens Advice Dacorum

Offers information and support online and in person.  
0800 144 8848

[www.dacorumcab.org.uk](http://www.dacorumcab.org.uk)

### Dacorum Community Trust

An independent charity that provides a range of practical support, including beds, cookers, fridges, children's equipment, bedding and kitchen starter packs and emergency energy vouchers.  
01442 253216

[www.dctrust.org.uk](http://www.dctrust.org.uk)

### Dacorum First Credit Union

Provide people who live or work in Dacorum with a simple and affordable way to save and borrow money.

[office@dacorumfirst.co.uk](mailto:office@dacorumfirst.co.uk)  
[www.dacorumfirst.co.uk](http://www.dacorumfirst.co.uk)  
01442 240250

### Dacorum Foodbank

The Dacorum Foodbank, run by DENS, is part of a nationwide network of food banks, supported by The Trussell Trust, working to combat poverty and hunger across the UK.

01442 250969

[www.dacorum.foodbank.org.uk](http://www.dacorum.foodbank.org.uk)

### Dacorum Healthy Hub

Free information, advice and support to help you stay healthy and well.

[www.healthyhubs.org.uk](http://www.healthyhubs.org.uk)

### Hemel Hempstead Community Fridge

On Wednesdays and Saturdays at Highfield Community Centre you can get good surplus food for free or donate food you know you won't eat.

[www.foodbevg.com/GB/Hemel-Hempstead/105769418101045/Hemel-Hempstead-Community-Fridge](http://www.foodbevg.com/GB/Hemel-Hempstead/105769418101045/Hemel-Hempstead-Community-Fridge)

Highfield Community Centre, Fletcher Way, Hemel Hempstead HP2 5SB

Opening hours:

Wednesday 11am - 12pm

Saturday 11am - 12pm

## Countywide

### Hertfordshire County Council

Find sources of advice and practical help to manage finances and make savings while also helping the environment.

0300 123 4040

[www.hertfordshire.gov.uk/about-the-council/news/news-archive/help-to-manage-the-cost-of-living](http://www.hertfordshire.gov.uk/about-the-council/news/news-archive/help-to-manage-the-cost-of-living)

### HertsHelp

Trained friendly advisors are on hand to offer confidential assistance and can put you in touch with helpful services and support locally.

[info@hertshelp.net](mailto:info@hertshelp.net)

[www.hertshelp.net](http://www.hertshelp.net)

0300 123 4044

## National

### Department for Work and Pensions (DWP)

0345 6060 265

[www.gov.uk/government/organisations/department-for-work-pensions](http://www.gov.uk/government/organisations/department-for-work-pensions)

### Help for Households

The Government's Help for Households website gives you access to more than 40 different Government schemes available to help with the cost of living, including new one-off payments as well as existing benefits and schemes.

[helpforhouseholds.campaign.gov.uk](http://helpforhouseholds.campaign.gov.uk)

### Mind

For information and support about mental health services.

0300 123 3393

[info@mind.org.uk](mailto:info@mind.org.uk)

[www.mind.org.uk](http://www.mind.org.uk)

Scan here to find more information on where to get cost of living support on our website.



The  
Electoral  
Commission

Find out more at

[electoralcommission.org.uk/voterID](http://electoralcommission.org.uk/voterID)

No ID? You can apply for free voter ID

Local elections 4 May 2023

Visit [www.dacorum.gov.uk/elections-2023](http://www.dacorum.gov.uk/elections-2023)

You now need  
Photo ID to  
vote at a  
Polling station